



## Residential & Commercial Locks/Hardware Warranty

Taymor is pleased to offer a Mechanical and Finish Warranty against defects in materials and workmanship for one full year to the original purchaser, effective from the date of purchase, unless otherwise specified. This warranty excludes products that have been damaged through misuse, accidental damage, alteration, normal wear and tear, or the use of corrosive or abrasive cleaning agents. This warranty is non-transferrable and applies to products installed in a residential setting. Commercial use is only covered for our Commercial products as outlined in the chart below. Taymor is not liable for damages caused by incorrect installation nor incidental or consequential damages. At the company's discretion, Taymor will replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service.

|                     | THE<br>PREMIER<br>LINE | PROFESSIONAL<br>SERIES® | PROSET<br>SERIES® | BUILDER<br>SERIES | EPIC LOCK<br>SERIES® | COMMERCIAL GRADE 1<br>Locksets, Door Closers<br>& Exit Hardware | COMMERCIAL OTHER<br>Locksets, Door Closers<br>& Exit Hardware | GENERAL<br>HARDWARE |
|---------------------|------------------------|-------------------------|-------------------|-------------------|----------------------|---|---|---------------------|
| <b>Mechanical</b>   | Lifetime*              | Lifetime*               | Lifetime*         | Lifetime*         | Lifetime*            | 10 year   | 5 year  | 1 year              |
| <b>Finish</b>       | Lifetime*              | 5 year                  | 5 year            | 5 year            | 1 year               | 1 year  | 1 year  | 1 year              |
| <b>Electronic**</b> | -                      | 1 year                  | -                 | -                 | -                    | -   | -   | -                   |

\* Limited Lifetime

\*\*Applies to Taymor Professional Series® Concierge electronic deadbolts only.

## Care and Cleaning Tips

Taymor uses advanced technology to create a finish highly resistant to the effects of weather and normal wear and tear. Over time, frequency of use will cause some finishes to gracefully age in appearance. Additionally, exposure to atmospheric conditions and elements such as cleaning chemicals may cause some changes to occur. These finish changes are not considered manufacturing defects and are not covered by warranty. Rather, they are indicative of normal wear and tear. As always, following the manufacturer's care instructions will safeguard the longevity of your cherished Taymor product.

**DO:** Clean the product with mild soap and warm water. For best results, dry immediately with a soft, clean cloth.

**DON'T:** Do not use abrasive sponges or scouring agents for cleaning. We also advise against the use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.

**For additional information** or questions regarding Taymor warranties, please contact our Customer Service team:

WESTERN CANADA 1 800 267 4774 | [custserv@taymor.com](mailto:custserv@taymor.com)

EASTERN CANADA 1 800 387 7064 | [customerservicetor@taymor.com](mailto:customerservicetor@taymor.com)

\*WARRANTY APPLIES IN CANADA ONLY

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